

Swachh Safar

**OBHS Services Monitoring Application” for OBHS trains
originates from Jabalpur and Kota division of W.C.Railway
Jabalpur with warranty of one year**

User Guide
(Supervisor/EHK)
English - Hindi

Version 1.0

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1. Introduction

Swachh Safar Quick Guide is designed to provide step by step instructions for working in Online OBHS Services Monitoring Application OBHS trains from Jabalpur and Kota Division. The hope is that the steps presented in this tutorial will provide you with foundational knowledge that can be built upon later. As the name indicates this is a Quick Start Guide that serves as a launching point for your exploration into Swachh Safar. It will not provide an in depth explanation for the processes involved. For this, you can consult the Skydot Infotech Support.

1. परिचय

स्वच्छ सफर मार्गदर्शिका - Quick Guide जबलपुर और कोटा डिवीजन से चलने वाली ओबीएचएस ट्रेनों में ऑनलाइन ओबीएचएस सर्विसेस मॉनिटरिंग एप्लीकेशन कि कार्यप्रणाली का क्रमशः अनुदेश प्रदान करने के लिए डिज़ाइन की गई है। उम्मीद है कि इस ट्यूटोरियल में प्रस्तुत किए गए चरण आपको ओबीएचएस सर्विसेस मॉनिटरिंग एप्लीकेशन के उपयोग का मूलभूत ज्ञान प्रदान करेंगे। जैसा कि नाम इंगित करता है, यह एक क्विक स्टार्ट गाइड है जो स्वच्छ सफर में आपके अन्वेषण के लिए एक शुरुआती बिंदु के रूप में कार्य करता है। इसमें एप्लीकेशन में शामिल प्रक्रियाओं के लिए गहराई से स्पष्टीकरण नहीं दिया जाएगा। अधिक जानकारी लिए आप स्काईडॉट इंफोटेक से सपोर्ट - सलाह ले सकते हैं।

Swachh Safar System developed for OBHS Services Monitoring in Journey Train that managed by Admin Management.

स्वच्छ सफर सिस्टम यात्रा ट्रेन में ओबीएचएस सर्विसेस मॉनिटरिंग के लिए विकसित किया गया है जो कि एडमिन मैनेजमेंट -व्यवस्थापक प्रबंधन द्वारा प्रबंधित है।

- Admin Management
- Manager Management
- Supervisor / EHK Management

- व्यवस्थापक प्रबंधन
- प्रबंधक प्रबंधन
- पर्यवेक्षक / ईएचके प्रबंधन

2. Requirements

- Internet Browser Like Google Chrome, Mozilla, Firefox, Internet Explorer
- Internet Connection Min. 2MBPS Speed
- Any Device Like Desktop, Laptop, Tablet, Mobile
- Work on Any Like Window, Linux etc.

आवश्यकताएँ

- Internet Browser Like Google Chrome, Mozilla, Firefox, Internet Explorer
- Internet Connection Min. 2MBPS Speed
- Any Device Like Desktop, Laptop, Tablet, Mobile
- Work on Any Like Window, Linux etc.

3. Overview of Swachh Safar

- Login
- Forget Password
- Dashboard
- Change Password
- Journey
- Attendances
- Inspections
- Feedbacks

3. स्वच्छ सफर का अवलोकन

- लॉग इन करें
- पासवर्ड भूल गए
- डैशबोर्ड
- पासवर्ड बदलें
- यात्रा
- उपस्थिति
- निरीक्षण
- फीडबैक

4. Supervisor/EHK Sign In

Click On <https://swachhsafar.in/> link and Login In For Admin. In Side three way to Login:

- Email & Password
- Username & Password
- Mobile & OTP
- Enter Captcha Code for Human Verification.

Please Enter Received OTP (One Time Password) in authorized mobile number and submit. You will resend OTP after one minute if you could not get OTP.

4. पर्यवेक्षक / ईएचके साइन इन

<https://swachhsafar.in/> लिंक पर क्लिक करें और लॉगइन एडमिन के लिए लॉगइन करें । आप तीन प्रकार से लॉगइन कर सकते हैं :

- Email & Password
- Username & Password
- Mobile & OTP
- Enter Captcha Code for Human Verification

कृपया अधिकृत मोबाइल नंबर में प्राप्त ओटीपी (वन टाइम पासवर्ड) डालें और सबमिट करें। यदि आप OTP प्राप्त नहीं कर सके तो आप एक मिनट के बाद OTP रीसेट करें।



SWACHH SAFAR

Login With

☒ Email ☐ Username ☐ Mobile

Email address *

Personal Email

Password *

Password

1361 Enter Captcha *

LOG IN

[Forgot your password?](#)



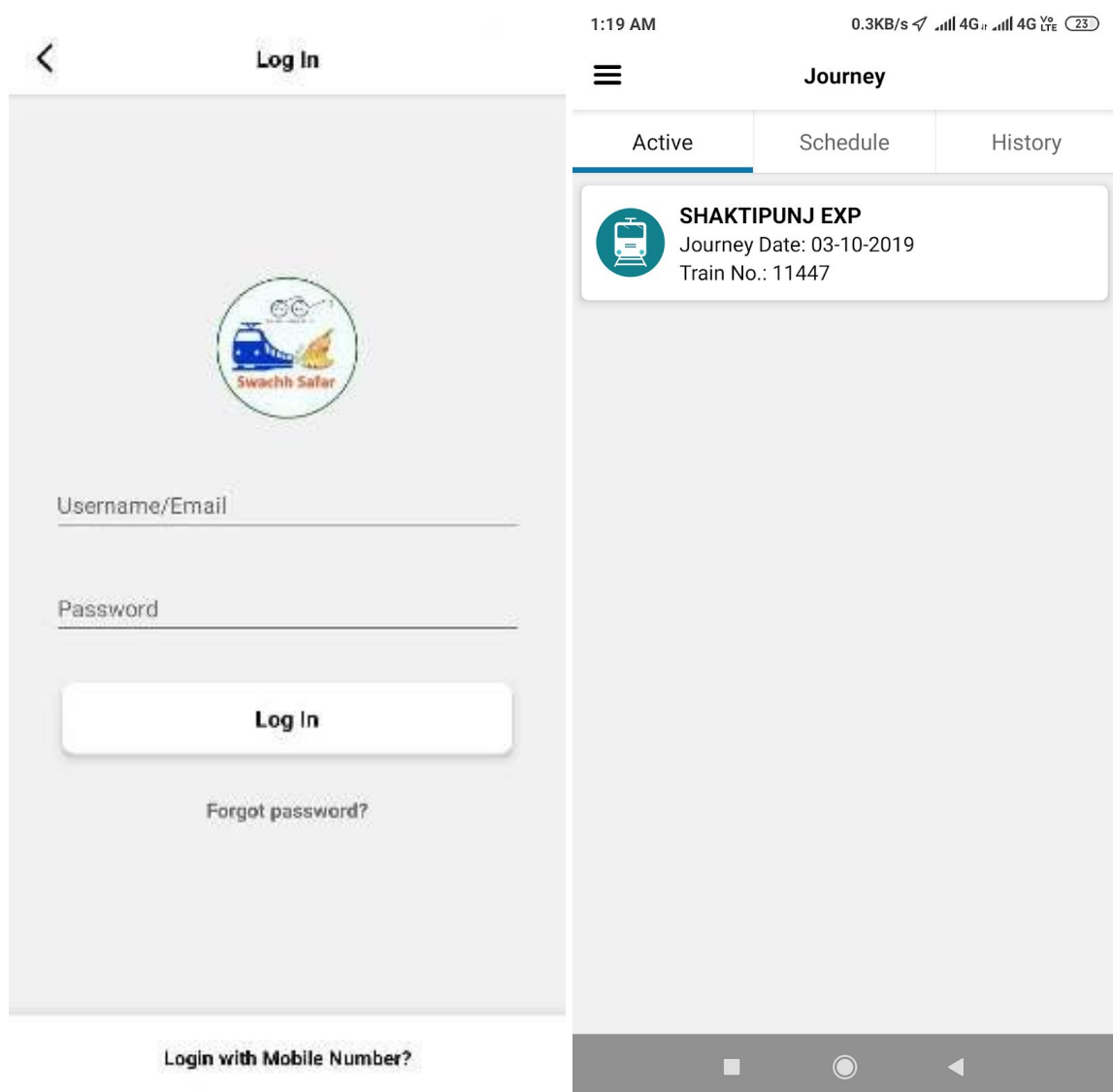
Application View

Click on download for Android button and download mobile application Login With Username,Email Or Password Or Mobile Number with OTP.

After Login View Active Journey Display on the Home Screen. Click on Journey.

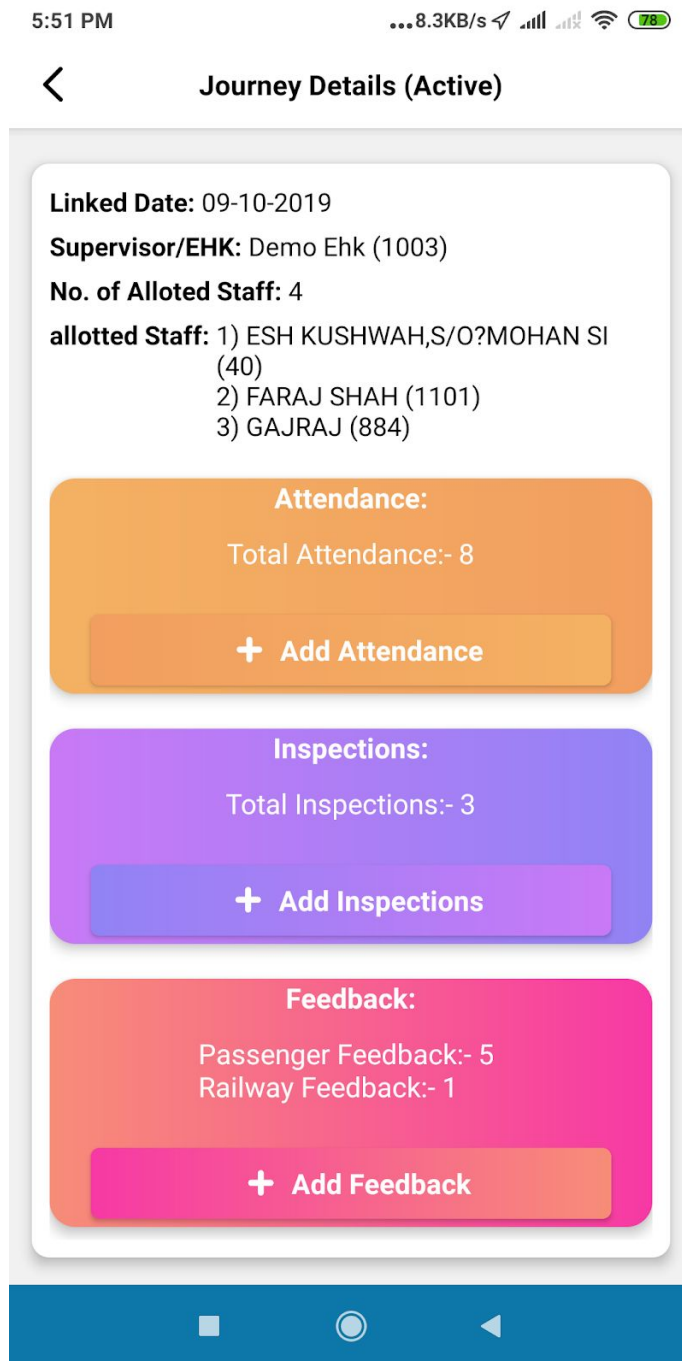
मोबाइल एप्लीकेशन डाउनलोड के लिए 'डाउनलोड फॉर एंड्रॉइड' बटन पर क्लिक करें और यूजरनेम, ईमेल, पासवर्ड या मोबाइल नंबर से लॉगइन करें।

लॉगिन के बाद होम स्क्रीन पर एक्टिव जर्नी देख सकते हैं। जर्नी पर क्लिक करें।



After Click on Journey, journey details with allocated staff list will be shown.

यात्रा पर क्लिक करें के बाद, आवंटित कर्मचारियों की सूची के साथ यात्रा विवरण दिखाया जाएगा।



There are three activities like attendance, inspection and feedback on this page.

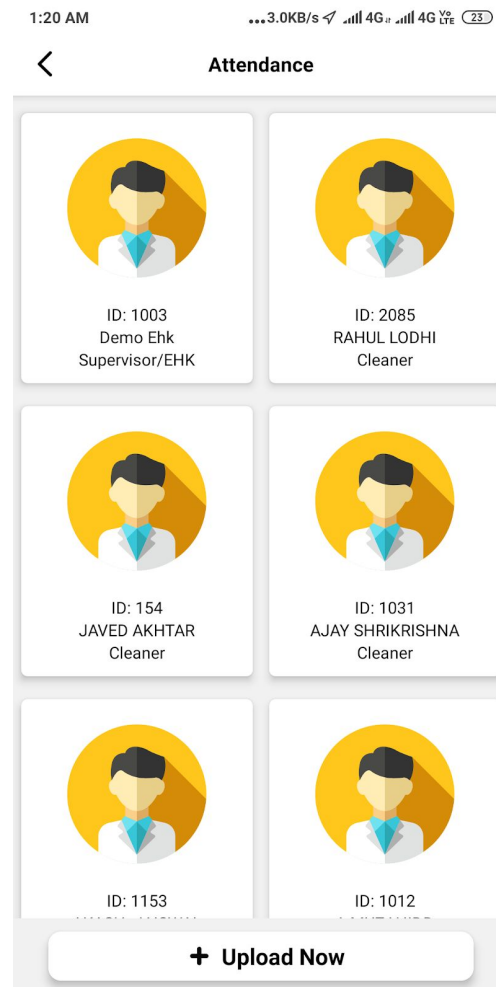
इस पृष्ठ पर उपस्थिति, निरीक्षण और प्रतिक्रिया जैसी तीन गतिविधियाँ हैं।

Click on Add Attendance button to take attendance of staff.

कर्मचारियों की उपस्थिति लेने के लिए ऐड अटेंडेंस बटन पर क्लिक करें।

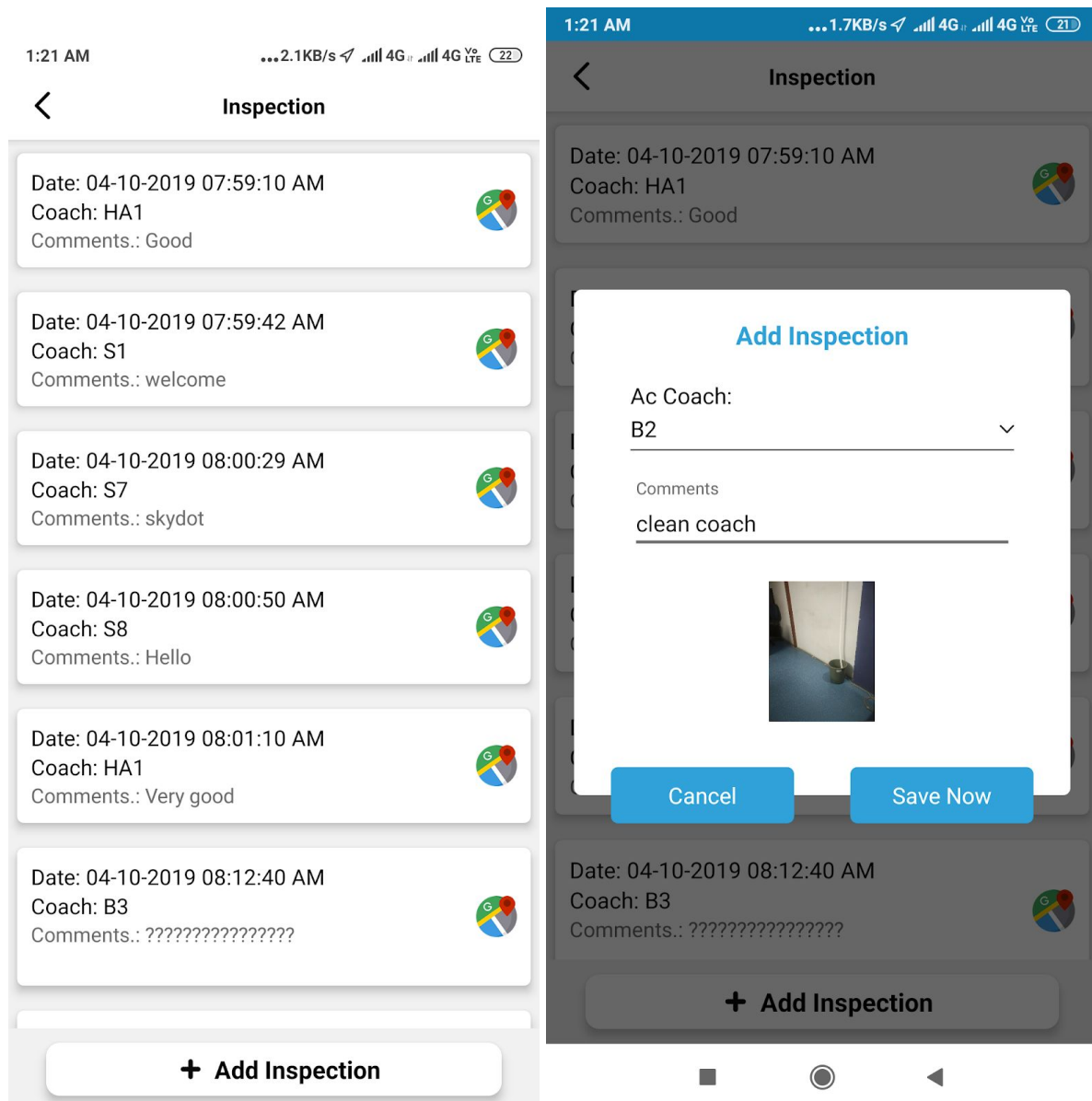
Click on user icon, camera will be open and take a photo of staff. Similarly you can take attendance of other staff.

उपयोगकर्ता आइकन पर क्लिक करें, कैमरा खुलेगा और कर्मचारियों की तस्वीर लिजिये। इसी तरह आप अन्य कर्मचारियों की उपस्थिति ले सकते हैं।



Now Click on Inspection button. You can view list of inspections taken.

अब निरीक्षण बटन पर क्लिक करें। आप लिए गए निरीक्षणों की सूची देख सकते हैं।



Click on add inspection button, one popup will open. Select Coach, add comments and take photo from camera and click on save now button.

ऐड इंस्पेक्शन बटन पर क्लिक करें, एक पॉपअप खुल जाएगा। कोच का चयन करें, टिप्पणी जोड़ें और कैमरे से फोटो लें और अब सेव बटन पर क्लिक करें।

Now go to Feedback tab. अब फीडबैक टैब पर जाएं।

Click on add feedback button. Select Feedback type passenger or railway, Select coach type, select coach, enter seat number, passenger name, mobile number and click on save and generate verification code button.

ऐड फीड बटन पर क्लिक करें। फीडबैक टाइप पैसेंजर या रेलवे सेलेक्ट करें, कोच टाइप सेलेक्ट करें, कोच चुनें, सीट नंबर, पैसेंजर का नाम, मोबाइल नंबर डालें और वेरिफिकेशन कोड बटन सेव एंड जेनरेट पर क्लिक करें।

After Save and Generate Code button feedback questions will be displays on screen with rating scale of smiles.

सेव एंड जनरेट कोड बटन के बाद फीडबैक सवालों को स्क्रीन पर रेटिंग्स ऑफ स्माइल्स के साथ प्रदर्शित किया जाएगा।

1:22 AM 1.4KB/s 4G 4G LTE 21

< Feedback

Personal Details Passenger Feedback Comments

Passenger / Railway:

☒ Passenger ☐ Railway

Ac / Non Ac:

☒ Ac ☐ Non Ac

Ac Coach:

HA1

Seat No.:

PNR:

Mobile:

Name:

Save & Generate Verification Code

1:23 AM ...0.0KB/s 4G 4G LTE 21

< Feedback

Personal Details Passenger Feedback Comments

Poor Average Good Very Good Excellent

4) मच्छर / कॉकरोच / फ्लाई रेपेलिटी और पासिंगर की मांग पर जहां भी आवश्यकता हो ग्लू बोर्ड प्रदान करना।
4) Mosquito/Cockroach/Fly Repellent and providing Glue Board wherever required on demand by passanger.

Poor Average Good Very Good Excellent

5) व्यवहारकर्ताओं / पर्यवेक्षकों का व्यवहार / प्रतिक्रिया (जननायक / पर्यवेक्षक की स्वच्छता और स्वच्छता सहित)
5) Behavior/Response of Janitors/Supervisor (including hygiene & Cleanliness of Janitors/Supervisor)

Poor Average Good Very Good Excellent

6) एसी कोच में लाइनों का समय पर वितरण।
6) Timely distribution of Lines in AC Coaches.

Poor Average Good Very Good Excellent

Submit

6:33 PM ...0.5KB/s 4G 4G LTE 85

< Feedback

Personal Details Passenger Feedback Comments

Comments :

OTP:

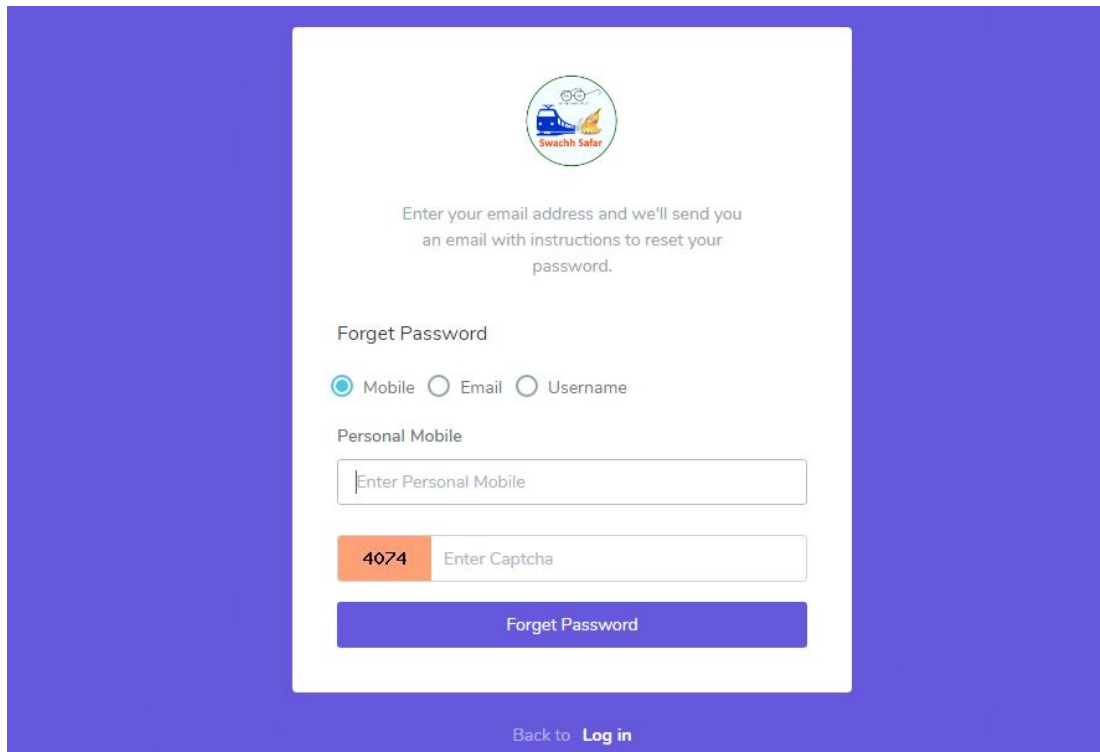
Submit

The rating will be given by the passenger. Click on submit button. The application has been redirect to the comments section. Passengers can comment type or even record voice. Enter the verification number and press submit button.

यात्री द्वारा रेटिंग दी जाएगी। सबमिट बटन पर क्लिक करें। जहा पे यात्री टिप्पणी लिखके या रिकॉर्ड करके दे सकता है।

5. Forget Password

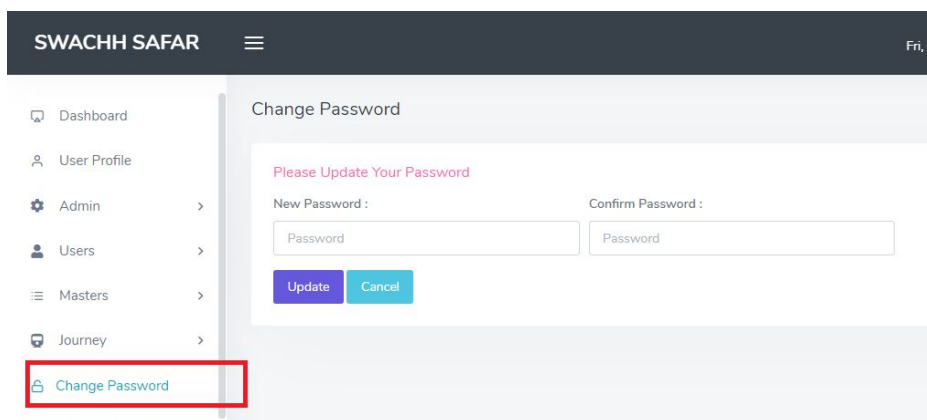
If you forgot your credential you could retrieve by your registered email address or mobile number OTP or Username with Captcha code for human Verification.



The screenshot shows a 'Forget Password' form on a purple background. At the top is the Swachh Safar logo. Below it, text says: 'Enter your email address and we'll send you an email with instructions to reset your password.' The form has three radio buttons: 'Mobile' (selected), 'Email', and 'Username'. Below these is a 'Personal Mobile' input field. Then there is a captcha section with a box showing '4074' and an 'Enter Captcha' input field. A large purple 'Forget Password' button is at the bottom. At the very bottom, there are links for 'Back to' and 'Log in'.

6. Change Password

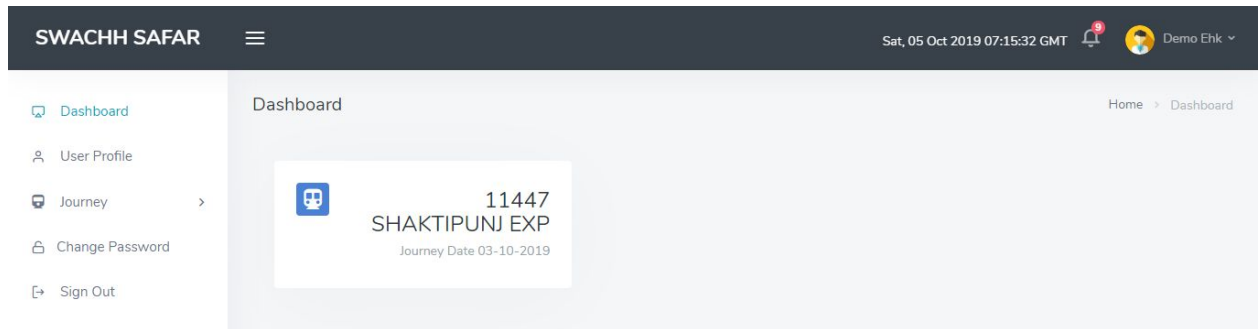
Password must be strong and keep in hard security. Please don't declare your password to anybody.



The screenshot shows the 'Change Password' form within the Swachh Safar application's dashboard. The dashboard has a dark header with 'SWACHH SAFAR' and a menu icon. A sidebar on the left lists: Dashboard, User Profile, Admin, Users, Masters, Journey, and Change Password (which is highlighted with a red box). The main content area is titled 'Change Password' and contains the text 'Please Update Your Password'. It has two input fields: 'New Password :' and 'Confirm Password :', both with 'Password' as placeholder text. Below these are 'Update' and 'Cancel' buttons.

7. Dashboard

- Supervisor/EHK View on Dashboard Live Clock, Daily Status on Active Journey.



8. Update Edit Profile

Supervisor/EHK Can edit Profile field (EmpId, Fullname, Username, mobile no, photo, signature, Adhar File, Police file, Education File, Address File etc.) Click on the save button and update profile.

Profile

Emp Id *	Full Name *	Father Name
B54021	Meetul	
User Name *	Email	Your Personal Mobile Number *
meetul	mitulbhadukiya@gmail.com	8000246047
First Engage	Date of Birth	Rail Reg. Id
First Engage	Date of Birth	
Aadhar No	Education	Address
Gender		
☒ Male ☐ Female		
		
Profile	Signature	Aadhar File
		
Police File	Education File	Address File
SAVE CANCEL		

9. User List

- View Cleaner List
- Add on the user button add Cleaner staff.
- Click on the Edit button update staff detail
- Click on the delete button user delete.

SWACHH SAFAR 

Sat, 05 Oct 2019 09:17:48 GMT   Suresh

Dashboard

User Profile

Users 

Users List

Journey 

Change Password

Sign Out

Setting Access

Permission Types

Permissions/Pages

Sortings

Users List

Home > Users List

Add Cleaner

Add Users 

Show entries

Search:

Sr.no	Emp Id	Name	Role	Action
1	dddd	Abdul Mobile: 8888888888	Cleaner	 

Showing 1 to 1 of 1 entries

Edit Cleaner Detail

Delete Cleaner

1

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SWACHH SAFAR 

Sat, 05 Oct 2019 09:22:53 GMT   Suresh

Dashboard

User Profile

Users 

Journey 

Change Password

Sign Out

Setting Access

Permission Types

Permissions/Pages

Sortings

Users Add

Home > Users Add

Emp Id *

Full Name *

Father Name

User Name *

Email

Password *

Your Personal Mobile Number *

First Engage

Date of Birth

Rail Reg. Id

Aadhar No

Education

Role *

Address

Gender

Select Role

Male ☐ Female ☐

Profile

Signature

Aadhar File

Police File

Education File

Address File

SAVE

CANCEL

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10. Journey

- View Journey Detail
- Add Attendance
- Add Inspections
- Add Feedback
- View Attendance , Inspections, Feedback List.

SWACHH SAFAR ☰ Sat, 05 Oct 2019 07:18:27 GMT 🔔 👤 Demo EHK

[Dashboard](#) [User Profile](#) [Journey](#) [Change Password](#) [Sign Out](#)

Journey Detail

Home > Journey Detail

Journey Date : 03-10-2019 **Train :** 11447 **Linked Date :** 05-10-2019 **Linked Train :** 11448

No. of Alloted Staff : 10 **Supervisor/EHK :** Demo EHK

Alloted Staff : 1) RAHUL LODHI (2085) 2) DILIP SUKHDAN (205) 3) DHARMESH SWAMI (206) 4) SANJAY VISHKARMA (20) 5) SUNIL KUMAR GUPTA (208) 6) A MUZAHIDD (1012) 7) AKASH JAISWAL (1153) 8) AJAY SHRIKRISHNA (1031) 9) JAVED AKHTAR (154)

Attendance **Inspections** **Feedback**

Add New Attendance **Click more View & Add Inspections** **Click more view & Add feedback**

Time	Present	Location
04 Oct, 2019 01:07 PM	2 / 10	
04 Oct, 2019 08:18 AM	6 / 10	

Time	Comments	Location
04 Oct, 2019 07:50 AM	test	
04	mmmmmm	

Time	Coach	PSI %	Type	L
04-10-2019 08:20:51	A1	0		
04-10-2019	A1	0		

11. Attendances

- View List of Allocated Cleaner.
- Click on photo one by one Cleaner and take attendance.
- View attendance taken list below:

SWACHH SAFAR ☰ Sat, 05 Oct 2019 07:45:38 GMT 🔔 👤 Demo Ekh

[Dashboard](#) [User Profile](#) [Journey](#) [Change Password](#) [Sign Out](#)

Attendance of Alloted Staff

Home > Attendance of Alloted Staff

Journey Detail
11447 - 11448 | Journey Date : 03-10-2019 Linked Date 05-10-2019 | Supervisor : Demo Ekh | No. of Alloted Staff : 10

Add attendance

New Attendance

Drag and drop a file

Demo... RAHU... DILIP... DHAR... SANJA... SUNIL... A... AKAS... AJAY... JAVED...

1003 2085 205 206 20 208 1012 1153 1031 154

SAVE **CANCEL**

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04 Oct, 2019 01:07 PM Present : 2 / 10

Attendance list

Demo... RAHU...
Supervis or/EHK Cleaner
1003 2085

04 Oct, 2019 08:18 AM Present : 6 / 10

Demo... RAHU... JAVED... AJAY... AKAS... A...
Supervis or/EHK Cleaner Cleaner Cleaner Cleaner Cleaner
1003 2085 154 1031 1153 1012

12. Inspections

- View List of Allocated Cleaner.
- Add inspection details in coach, comments, inspection image

SWACHH SAFAR

Sat, 05 Oct 2019 08:55:17 GMT

Demo Ekh

Dashboard

User Profile

Journey

Change Password

Sign Out

Inspections Add

Home > Inspections Add

Ac Coach *

Comments

HA1

Drag and drop a file here or click

Images

SAVE

CANCEL

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SWACHH SAFAR

Sat, 05 Oct 2019 08:10:27 GMT

Demo Ekh

Dashboard

User Profile

Journey

Change Password

Sign Out

Inspections List

Home > Inspections List

Add new inspections

Add Inspections +

Show 10 entries

Search:

Sr	Time	Coach	Comments	Image	Location
1	04-10-2019 : 08:12:40	B3	????????????		 22.28503666666663 70.79901
2	04-10-2019 : 08:01:10	HA1	Very good		 22.28583833333333 70.80053500000001
3	04-10-2019 : 08:00:50	S8	Hello		 22.285418333333336 70.80043333333333

13. Feedback

- View List of Feedback

SWACHH SAFAR ☰ Sat, 05 Oct 2019 09:06:16 GMT 🔔 👤 Demo Ehk

Dashboard User Profile Journey > Change Password Sign Out

Feedback List Home > Feedback List

Add New Feedback ➔ Add Feedback +

entries Search:

Type	Ac / Non Ac	Coach	Emp Id	Seat No	Name	Mobile	Sent OTP	Receive OTP	Ratings	Location
Railway	Ac	HA1	qqq		komal kapadiya	9687226432	241452		0	 22.25417893 70.80856169
Passenger	Ac	A1		2	Komal Kapadiya	9687226432	731500	555555	0	 22.25415454 70.80856393
Passenger	Non Ac	S3		tyt	yttyty	121212212	630355		0	 22.285483 70.78843069999995

Click here to map location ➔

- Add Feedback Passenger Details

SWACHH SAFAR ☰ Sat, 05 Oct 2019 09:09:51 GMT 🔔 👤 Demo Ehk

Dashboard User Profile Journey > Change Password Sign Out

Feedback Add Home > Feedback Add

Passenger Detail Passenger Feedback Comments

Passenger / Railway * Ac / Non Ac * Coach *

☐ Passenger ☐ Railway ☐ Ac ☐ Non Ac Select Coach

Seat No * PNR * Mobile *

Name *

BACK JOURNEY Save & Generate Verification Code

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- Add All Questions Feedback

SWACHH SAFAR

Sat, 05 Oct 2019 09:11:18 GMT

9

Demo Ehk

Dashboard

User Profile

Journey

Change Password

Sign Out

Passenger Detail

Home > Passenger Detail

Passenger Details

Passenger Feedback

Comments

Q 1.

शौचालयों की सफाई (टायलेट्स फ्लोर, कमोड पैन, वॉल पैनल्स, शेल्फ मिरर, वॉश बेसिन की टाणुशोधन और दुर्गन्ध आदि का प्रावधान) सहित। / Cleaning of toilets(including toilets floor, commode Pan, Wall Panels, Shelf Mirror, Wash Basin Disinfection and provision of deodorant etc.)

Excellent

Very Good

Good

Average

Poor

Q 2.

यात्री डिब्बे की सफाई (यात्री गलियारे की सफाई, वेस्टीस्ट्यू क्षेत्र, डोरवे क्षेत्र और डोरवे वॉश बेसिन का छिड़काव एयर फ्रेशनर का छिड़काव और डस्टबिन की सफाई सहित)। / Cleaning of Passenger Compartment(including cleaning of passenger aisle,Vestibule area, Doorway area and doorway wash basin spraying of air freshener and cleaning of dustbin.)

Excellent

Very Good

Good

Average

Poor

Q 3.

व्यवहारकर्ताओं / पर्यवेक्षकों का व्यवहार / प्रतिक्रिया (जननायक / पर्यवेक्षक की स्वच्छता और स्वच्छता सहित) / Behavior/Response of Janitors/Supervisor (including hygiene & Cleanliness of Janitors/Supervisor)

Excellent

Very Good

Good

Average

Poor

BACK JOURNEY

Submit

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Add Comments and verify OTP number.

SWACHH SAFAR

Sat, 05 Oct 2019 09:15:45 GMT

9

Demo Ehk

Dashboard

User Profile

Journey

Change Password

Sign Out

Passenger Detail

Home > Passenger Detail

Passenger Details

Passenger Feedback

Comments

Comments

OTP

Clean Rail

712103

BACK JOURNEY

Submit

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